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CONFIRMATION NO. 2679

SERIAL NUMBER 09/975,938	FILING or 371(c) DATE 10/15/2001 RULE	CLASS 704	GROUP ART UNIT 2143	ATTORNEY DOCKET NO. 205850US-2		
APPLICANTS Tetsuro Motoyama, Cupertino, CA; Avery Fong, Castro Valley, CA; ** CONTINUING DATA ***** <i>None</i> ** FOREIGN APPLICATIONS ***** <i>None</i> ** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 11/28/2001						
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Met after Allowance Initials	STATE OR COUNTRY CA	SHEETS DRAWINGS 30	TOTAL CLAIMS 12	INDEPENDENT CLAIMS 4
ADDRESS OBLON, SPIVAK, MCCLELLAND MAIER & NEUSTADT, P.C. 1940 DUKE STREET ALEXANDRIA, VA 22314 UNITED STATES						
TITLE Method and system of remote monitoring and support of devices, including handling Email messages having message types specified within the Email message						
FILING FEE RECEIVED 824	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:			<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		